



Warning and Comply Notices



View Issued Comply & Warning Notices

1. On the home page, click **Warning and Comply Notices**
2. You will see your notices divided into 5 categories:
 - a. **Open Comply Notices** – All Comply Notices have that are yet to be paid
 - b. **Open Warning Notices** – All Warning Notices that have feedback pending
 - c. **Disputes Raised** – All Comply Notices where you have raised a dispute and pending review from Sydney Markets
 - d. **Pending Feedback** – All Comply and Warning Notices that are pending your feedback on how you rectified the breach
 - e. **All Notices** – All Comply and Warning Notices issued to you
3. To open and view the details of a notice, click on the N number link

Open Comply Notices Open Warning Notices Disputes Raised Pending Feedback All Notices

Open Comply Notices ▼

1 item • Sorted by Notice Name • Filtered by All notices - Status, Type • Updated an hour ago

Search this list...

	Not... ↑ ▼	Breachi... ▼	Breach Date/Time ▼	Type ▼	Total ... ▼	Responsibl... ▼	Pape... ▼	Status ▼	Invoi... ▼
1	N-0192	John Smith	19/7/2023, 2:12 pm	Comply Notice	\$190.87	Fresh Fruit Co	N-0192	Approved	Unpaid





View Issued Comply & Warning Notices

- To open and view the details of a notice, click on the N number link
- You will see the details of the notice including:
 - Breach Rule and Breach Particulars
 - Vehicle Details (If applicable)
 - Breaching Person's Details – This may be one of your staff members
 - Total Damage Fee
 - Due Date of the Invoice
- In the **Feedback** tab, you will see any feedback provided by you to Sydney Markets
- In the **Dispute Raised** tab, you will see any disputes you have raised for this comply notice
- In the **Notice Breakdown** tab, you will see a breakdown of the fee related to the notice

Notice N-0192
+ Follow Create Dispute

COMPLY NOTICE

This Comply Notice is issued pursuant to the Sydney Markets Rules

1. The Responsible Occupier acknowledges he/she/it must comply with the Sydney Markets Rules
2. The Responsible Occupier must remedy the Non-compliance of the Sydney Markets Rules within a reasonable period.

Payment must be made within 21 days of issue of Comply Notice

Payment May be made by cheque, cash, cash or credit card (Bankcard, Visa or Mastercard only) to Sydney Markets Limited, PO Box 2, Sydney Markets 2129

Disputes can be created within 14 days from the date of issue of this Comply Notice.

Please specify the steps you have taken against the notice served.

* Steps Taken

Next

Details
Feedback
Dispute raised
Notice breakdown

Paper Notice Number
N-0192

Responsible Occupier
[Fresh Fruit Co](#)

Responsible Occupier Type
Tenant/Trader

Breaching Person
John Smith

Email

Type of Notice Recipient
Tenant

Location
South Road

Pass Number

Street Details

Suburb/City Details

State

Post Code

Country

Invoice Reference Number

Notice Name
N-0192

Type
Comply Notice

Status
Approved

Breach Date/Time
19/7/2023, 2:12 pm

Breach Rule
10.1 WHSM Law

Breach Particulars
Operating forklift while using mobile phone.

Invoice Status
Unpaid

HRW Forklift Driver's License Number

RMS Driver's License Number
77889900

RMS Vehicle Registration Number
ABC123

SML Registration Number
555666

Total Damage Schedule / Fee
\$190.87

Due Date
15/8/2023

Financial Account
12345

Details
Feedback
Dispute raised
Notice breakdown

Notice Line Items (1)

Breach Rule	Damage Charges	GST Amount	Total Damage Charge
10.1 WHSM Law	172.73	18.14	190.87





Action a Comply / Warning Notice

Provide Feedback to Sydney Markets

To manage safety and compliance at the market, Sydney Markets would like to know how you have rectified the breach by providing details of the steps you have taken since receiving the comply or warning notice.

1. In the **Steps Taken** field, enter the details the steps you have taken to rectify the breach
2. Click **Next** – This will be sent to the Sydney Markets Operations team.

Notice N-0192 + Follow Create Dispute

**SYDNEY MARKETS**
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* Steps Taken

Next

Details | Feedback | Dispute raised | Notice breakdown

Paper Notice Number	N-0192	Type	Comply Notice
Responsible Occupier	Fresh Fruit Co	Status	Approved
Responsible Occupier Type	Tenant/Trader	Breach Date/Time	19/7/2023, 2:12 pm
Breaching Person	John Smith	Breach Rule	10.1 WHSM Law
Email		Breach Particulars	Operating forklift while using mobile phone.
Type of Notice Recipient	Tenant	Invoice Status	Unpaid
Location	South Road	HRW Forklift Driver's License Number	





Action a Comply Notice

Dispute a Comply Notice (1/2)

You have **14 days from the issue date of the comply notice** where you can dispute the notice.

1. On the Comply Notice, click **Create Dispute** – After 14 days, this button will not be visible
2. Upon clicking, you will see the terms about raising a dispute and some details of the Comply Notice
3. Provide reason for you dispute in the **Dispute Details** text box – Provide as much detail as possible to help Sydney Markets review your request
4. Click **Save**
 - Upon saving, the request will be sent to the Sydney Markets Operations team
 - The invoice will be put on hold until reviewed by Sydney Markets

Notice
N-0192

[+ Follow](#)
[Create Dispute](#)
1

SYDNEY MARKETS
COMPLY NOTICE

[Create Dispute](#)

This Dispute Notice is given pursuant to the Sydney Market Rules

1. You have 14 days from the date of Non-compliance to lodge this Dispute Notice with SML.
2. This Dispute Notice must set out the basis on which you dispute the Comply Notice with sufficient detail to enable SML to determine whether it will withdraw the Comply Notice.
3. SML will decide to either withdraw or not withdraw the Comply Notice within 14 days of receiving this Dispute Notice.
4. If your dispute is unsuccessful then you are required to pay the Damages set out in the Comply Notice within 14 days of receiving notice from SML that the Comply Notice is not withdrawn. Furthermore, you may be liable to compensate SML for additional Damages it incurs in the investigation of your dispute.

PLEASE NOTE

1. If your dispute of the Comply Notice is unsuccessful, you will be liable to compensate SML for its time and resources dedicated to considering your dispute.
2. The Legal Officer has no authority to advise you in relation to this matter. You will be notified by letter of the decision made in respect of it.

Responsible Occupier:

Breaching Person Type:

Notice Type:

Location:

Total Damage Fee:

Comply Notice:

Breaching Person:

Status:

Date Of Breach:
Date: Time:

Breach Details:

* Dispute Details:

[Cancel](#)
Save
4





Action a Comply Notice

Dispute a Comply Notice (2/2)

- Once Sydney Markets has completed the review, you will receive a notification with the outcome
- Click on the dispute record
- View the **Comments** and **Status** field to view outcome
 - If Status is **Approved**, this means the dispute has been approved and the invoice status will be updated to 'Withdrawn'
 - If Status is **Declined**, this means the comply notice is upheld and the invoice status will be reverted to Unpaid.

 Dispute
D-0005

DETAILS RELATED

Dispute Name D-0005	Notice Type Compliance
Comply Notice N-0192	Status Declined
Responsible Occupier Fresh Fruit Co	Date of Breach 19/7/2023, 2:12 pm
Comply Notice Withdrawn <input type="checkbox"/>	Breaching Person John Smith
Comply Notice Upheld <input checked="" type="checkbox"/>	Breaching Person Type Tenant
Dispute Details I did not do this	Breach Details 10.1 WHSM Law
Location South Road	Total Damage Fee \$190.87
Comments To help manage safety we will need to uphold this comply notice.	

