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## CEO'S PERSPECTIVE



### OPENING OF WAREHOUSE W

**It has been a productive year on site in regards to building works and improvements within our Market.**

On Friday 28th August, The Hon. Tony Burke, Federal Minister for Agriculture, Fisheries and Forestry was on site to officially open the newly constructed Warehouse W comprising of 5,800m<sup>2</sup>, now occupied by the very successful and well known independent fresh food operator Harris Farm Markets.

Harris Farm Markets have been strong supporters of the central market system for many years and their successful tender for the occupancy of W is evidence of their ongoing support.



Left to right front row : SML CEO, B Latham, SML Chairman J Pearson, David Harris, The Hon Tony Burke, Angela D'Amore MP, Mayor of Strathfield Keith Kwon, Cathy Harris.

Left to right Back row: Luke Harris and Tristan Harris

### SYDNEY'S PADDY'S MARKETS HAYMARKET WEDNESDAY TRADING TO COMMENCE 14 OCTOBER 2009

Sydney's Paddy's Markets Haymarket Lease tenure negotiations are continuing and it's expected a new 30 year lease will be entered into in the coming weeks. This is great news for our famous and best known brand, Sydney's Paddy's Markets.

Part of the negotiation process involved the introduction of an additional trading day

# CEO'S PERSPECTIVE *continued*



which will commence Wednesday 14th October, 2009. I thank all traders who have already committed to trade each Wednesday.

A comprehensive marketing roll out plan had been organised targeting the school holidays with high profile children's entertainment including Bob the Builder, Dora the Explorer, Fifi and the Flowertots and Ben Ten together with the World Masters Games, being held in Sydney with expectations of up to 40,000 visitors.

The media campaign booked comprises of three major free-to-air stations and a national package on Foxtel. The six major radio stations have also been utilised and twenty community newspapers including The Telegraph will carry press advertisements which commenced in September will continue in October 2009

Press has started to roll out in local papers and industry publications. Posters have been erected in the Haymarket site and public announcements are playing on the public address system to detail the upcoming new trading day.

### POLYSTYRENE RECYCLING AT SYDNEY MARKETS

On Saturday 19th September the Minister for Climate Change and Environment, Mr John Robertson was on site to congratulate Sydney Markets for being a world leader in Environmental Sustainability and to see first hand our successful environmental operation, including our latest recycled waste stream, that being polystyrene.

The Minister said "this polystyrene recycling machine is a huge breakthrough for the industry and would slash carbon emissions generated by waste disposed at the Market".

The disposal of Expanded Polystyrene has been a long-standing problem because it is bulky, but light, making it expensive and inefficient to transport.

This new machine works by breaking down polystyrene boxes into toothpaste-like tubes, reducing the volume by 90 to 1.

Breaking it down on site is a major breakthrough because it not only keeps the waste out of landfill but reduces the transport emissions generated in Sydney Markets by moving boxes off site.

Once polystyrene is compacted it is then exported and



*Polystyrene recycling machine*

manufactured into timber replacement products including furniture and building materials.

Each week this machine melts around one tonne of polystyrene, equivalent to 4,150 fruit boxes.

It is satisfying to say in the past three years we have increased our waste recycling from 15% to 50%, our water consumption reduced by 30% and our carbon pollution by 19%. For further information please see page 5.



*Left to right: SML Head of Operations Shane Chester, SML Environment Manager Con Kapellos, Minister for Climate change & Environment John Robertson, SML Director Cos Cremona & SML Director Neil Mathews*

**Bradley Latham**  
Chief Executive Officer



# OPERATIONS UPDATE

## PROCEDURE FOR BUILDING WORK AND NEW COOL ROOMS

For all building works including installation of cool rooms, please contact either Marilyn Loch, Site Services Administrator on 9326 6225 or Firoz Ali Shah, Site Services Supervisor on 0418 401 881.

Both Marilyn and Firoz are able to assist with your proposal and provide all necessary Building Application forms for completion, to ensure all works comply with respective Building Codes and Fire Safety Guidelines.

## ATTENTION ALL FORKLIFT OPERATORS

Operators of forklifts and other vehicles in the Markets are reminded that mobile phones **MUST NOT BE USED** whilst driving forklifts or vehicles on roadways or in common areas. Mobile phones can only be used by a forklift operator or driver of a vehicle when a forklift or vehicle is legally parked.

## BAD BEHAVIOUR WILL NOT BE TOLERATED

SML will not tolerate bad or threatening behaviour and has in place a banning policy which can impose bannings from 3 months to life, depending on the nature of the incident.

Incidents range from theft to assault and banning from the Markets can be enforced by the NSW Police under the trespass legislation.

## ATTENTION ALL BIKE RIDERS

Tenants and customers of the Market are reminded that approved helmets must be worn whilst riding bicycles and motorbikes on roadways and common areas within the Market. It is against the law not to wear a helmet when riding on roadways.



## NSW GOVERNMENT SMOKING BAN

In accordance with Government Law, **all Market Buildings**, including any canopy areas, are smoke free zones.

The **Smoke Free Environment Act** states that a smoke free area is any enclosed public place. An enclosed place is any building or structure that has a ceiling or roof and, except for doors, is completely or substantially enclosed.

Enquiries with the Health Department reveal that all Market buildings and structures have been deemed smoke free areas under the legislation.

Fines for smoking in these areas under the Act are:

- Persons smoking in a smoke free area \$550.00
- Occupiers allowing persons to smoke in a smoke free area:  
Persons \$1,100.00  
Body Corporate \$5,500.00



Occupiers of Market space are required under the Act to see that persons do not smoke in their premises.

## FORKLIFT SPEED REMINDER

The maximum speed of forklifts is 10kph in covered areas and 20kph in open areas. SML officers will continue to use radars and if you are caught speeding you will receive a comply notice



## SITE SERVICES UPDATE

### Air Conditioning

Sydney Markets Ltd awarded AHI-Carrier P/L the contract to replace both towers. Installation will be done over 2 days with No air conditioning down time for tenants.

### Lighting

The lights in Canopy "P" 46x 400W will be replaced with 250W high bay lights. The contract has been won by JMN Electrical.

The new fittings are similar to both car parks 'V' and 'Y' and will increase the light and light spread in the unloading area.

### ABC Pedestrian Access

Existing 20 x 1000W high bay lights over the pedestrian access under AV, AB, BC & CY canopies will be replaced with 400W fittings. The contract has been won by JMN Electrical.

### Centre Road

To improve lighting along Centre Road 6 new 400W pole mounted lights will be attached to Building D awning.

The estimated overall saving of 136,328kWh = \$9,700 p.a. and emissions of 1404T.

### Electricity Tariff

Each year electricity tariffs and charges are reviewed by

Independent Energy Regulator, formerly IPART. This year's prices have increased significantly from 1<sup>st</sup> July 2009.

Businesses that consumed more than 40,000kWh of power on one meter over the past 12 months are eligible to install "Time of Use" Meters. An average cost saving of 10% to 20% p.a. could be achieved by using these meters.

Should you require further information please contact Marilyn Loch Site Services Administrator on 9325 6225.

### Painting

The Internal walls of the Flower Market have been scheduled to be painted by Programmed Maintenance during August 09.

### Power Factor

New power factor correction units in Building N, D & Main Sub Stations have been installed in conjunction with the High Voltage Maintenance to minimise power shutdowns and to save energy consumption by Sydney Markets Ltd. This will provide Sydney Markets with energy savings of 470,000kWh p.a., electricity cost savings of \$34,000 p.a., and about 500T reduction of CO<sub>2</sub> emissions.

Sydney Markets Ltd would like to thank all tenants for their cooperation during the annual high voltage maintenance process.

## SYDNEY MARKETS PROPERTY UPDATE

The following Plaza premises are available for lease:

### Shops 9 - 11 – 247.00m<sup>2</sup>

Good position with Market frontage and situated between Pedro's Pies and Toms Cafe.

### Shops 18 – 170.00m<sup>2</sup> (Available November 2009)

Situated between Mobile Phone shop and the Butcher. Can be used as either retail shop or as professional office space.

### Shops 20 – 90.00m<sup>2</sup>

Situated between Factory Seconds and the Butcher. Can be used as either retail shop or as professional office space.

All shops have security locks and parking available for employees.

### COATES HIRE 250 PARRAMATTA ROAD HOMEBUSH

Quality offices in the centre of Sydney with parking available for 50 cars. Areas from 1,000m<sup>2</sup> to 2,100m<sup>2</sup>.

Interested parties can arrange a viewing by contacting the Property Manager, Anthony Bloomfield on 9325 6240.

### REMINDER

#### Notification by Tenants of Shareholding Change

Tenants are reminded to advise SML of any shareholding changes to their businesses. Non-disclosed changes in shareholdings will result in document handling charges of \$730.00 + GST along with the applicable consideration fee.



### NO SMOKING

All Office Suite tenants are reminded that these areas are SMOKE FREE ZONES. Occupiers of any Market space are required under the Smoke Free Environment Act to see that persons do not smoke in their premises.

### Sydney Markets Conference Centre

The Sydney Markets Conference Centre is also available for hire. The Centre can be used as one unit or divided into two. For details and bookings please contact the Marketing Assistant on 9325 6295 or Property Officer on 9325 6204.

## A lot more than hot air

**What's 98 per cent pure air but a real handful in the waste stream? Sydney Markets has found the answer to a bulky problem, reports Garth Lamb.**

Expanded plastic foams such as polystyrene and styrofoam (collectively known as EPS) are widely used for packaging and protecting sensitive goods. However, only two per cent of the material is actually plastic, with the other 98 per cent being air – meaning the material takes up a whole lot of space in a bin, even though it weighs next to nothing.

Sydney Markets Limited, the company behind iconic institutions including Paddy's Markets and the Sydney Growers Market, has now implemented a system to reduce the costs and impacts of its waste EPS. After trialling different systems it bought a \$40,000 unit that heats and compresses material, reducing volumes by 90 times and producing an ingot of material suitable for recycling.

Environment manager Con Kapellos says in the past six months the site generated about 25 tonnes of EPS waste. While that is not a large portion of the waste stream by weight, the untreated material would take up 7,000m<sup>3</sup> - the equivalent of about 1,170 average 6m<sup>3</sup> skip bins.

"Basically we're averaging about one tonne a week, and we've put on extra staff to actually go around collecting [EPS] out of the waste stream," explains Kapellos.

EPS is now transported to the company's purpose-built Green Point recycling facility where the compression unit is run 3-4 times a week. Material is fed into a small hopper where it is cut into manageable pieces. It is then heated as pressure is applied, with the final product coming out "like a sausage of plasticine" and at a temperature that can be comfortably handled by staff.

The ingots of compressed EPS are packed into 400-500kg bags (similar to wool packs) and taken off-site, eventually to be reused in products such as picture frames and building products.

The efforts to tackle EPS come after successful programs to better manage bigger waste streams, including organics, have boosted the company's overall resource recovery rate from 15 per cent in 2005 to 55 per cent in 2009. It is now introducing programs to improve management of smaller waste streams, including plastic film wrap off pallets – it is baling some 500-750kg of this a month.

Sydney Markets Ltd purchased the melt down machine in June through IS Recycling and has entered a two-year agreement with the company to sell back the end product. Kapellos calculates the payback will be 2-2.5 years, an easy sell to the board.

IS Recycling manager MK Park told WME his company generally buys back processed material for \$300-500/tonne, depending on quality, and exports it for reprocessing, with about 90 per cent currently destined for China and the rest South Korea.

Park started his company two years back and in the last year processed 60,000m<sup>3</sup> of EPS.



*Foam boxes are volume reduced by 90 times to recyclable ingots.*

Last year, Sydney Markets won the inaugural sustainability and environment award category at the World Union of Wholesale Markets in Denmark. It has also been recognised under the NSW Department of Environment and Climate Change's Sustainability Advantage program as Bronze Partners (one of only 13 Companies in NSW).

But as the Sydney Market's experience shows, sites generating a significant volume of EPS should consider purchasing their own unit; transforming a costly waste into a revenue stream is one of the sweetest environmental tricks of them all.

*Extracted from WME, Environment Business Magazine, August 2009*



## Channel 9 Today Show– PROMOTES SYDNEY MARKETS

On the 19th August, Steve Jacobs from Channel 9's 'Today Show' program conducted 6 live weather cross segments from the Market focusing on the following topics:

1. Amount of produce and turnover of the Markets on a yearly basis.
2. The number of forklifts on site and noted Sydney Markets being the number one market in the world for environmental sustainability practices as announced at the World Union of Wholesale Markets held in Copenhagen.
3. Con Raptis', from Raptis Fresh Produce did an outstanding role explaining what to look for when purchasing strawberries
4. Mark Kelly from Lockhart-Endeavour discussed what the consumer is to look for when purchasing oranges and Nick Martelli from Allcrops talked about how to pick the best avocados.
5. Cosimo Cremona from Cremona Bros. stand talked about the different types of fruit available and then Steve Jacobs spoke about Sydney Markets Fresh for Kids program with all characters in the background

6. Flower Market – Steve spoke about the amount of flowers and the turnover of the flower market – and mentioned the Sydney Markets Mango Auction date.



## Students Have Fun At The Flower Market

Late September some of the very best floristry students in New South Wales competed for four commercial floristry scholarships in a one and only unique flower design competition organized by the Flower Growers Group of NSW Inc.

All independent judges were most impressed with the arrangements that were designed around the Parramatta Eels grand final & for the arrangement to be placed on a buffet.

This competition is now in its eight year, and would not be possible without the ongoing support of Ace Ohlsson Pty Ltd, the Department of Education and Training and Sydney Markets Limited.

The winners will be acknowledged at the Flower Growers Dinner to be held at Doltone House, Jones Bay on 21st November 09.



## Market Personality - Mick Vumbaca - Flower Market

- How long have you worked in the flower business ....**since 1954**
- I learnt the trade from .....**my dad**
- I have owned this business for ....**30 years**
- My first job was ....**working in a fruit shop at Epping earning \$5 a week**
- If I could have any job in the world I would be a ....**The Prime Minister so I could fix the country up**
- What advice would you give someone starting up in the business ....**work hard and you will make it**
- My parents taught me ....**to be nice, good and honest**
- My worst trait ....**I have no bad traits**
- I can't live without ....**my wife**
- Favourite movie ....**Mario Lanza**
- Favourite food ....**Steak**
- My favourite TV show ....**I don't watch much TV**
- My favourite book..... **I don't have time to read**

- My dream holiday .....**to travel around Australia**
- Do you have any pets .....**I have sheep, alpacas, a dog, pigeons and chickens**
- My favourite car .... **My Mercedes**
- The best decision I ever made .....**to marry my wife**
- Something that most people don't know about me .... **I am a kind soft hearted person**
- I'm passionate about ....**my wife**
- Favourite sport.....**don't have time for sport as I work in the farm**
- I support....**Parramatta Eels**
- If you were stranded on an Island who would you most want to be with....**My wife**



# Simply The Best Race Day Ever



**The Committee have outdone themselves with a record breaking attendance of 790 Markets people who all had a fun day out on Saturday 18 July, 2009 at Rosehill Gardens.**

This is the fourth year the Sydney Markets Race Day has been organised under the banner of the NSW Chamber of Fruit and Vegetable

Industries, and it was wonderful to see such an enormous crowd in attendance in the Grand Pavilion Function Centre, and so many dressed in yellow being the theme on the day.

The individual races carried the names of businesses and organisations associated with Sydney Markets and the horticulture industry. Their sponsorship enabled all who participated on the day to enjoy themselves and take part in the festivities.

Thank you to Variety the Children's Charity, Elizabeth Arden, Sculpt Hair Studio, Blackberry and the Bank of Queensland who provide some great gifts to the winners.

- Best dressed lady - Ms Diane Watt from Watt Export
- Best dressed man - Frank Petulla from A & H Fruit Supply
- Best dressed couple - Daniel, Emily and baby Ziena Sidoti (Apollo Fruit Supply)
- Best dressed table - Intercoast refrigerated Transport

This year over \$8,734 was raised and donated to Variety the Children's Charity from the sale of raffle tickets, for prizes donated by Variety, Elizabeth Arden, Sculpt Hair Studio, BlackBerry and the Bank of Queensland with the addition of funds raised from the purchase of flower table arrangements, kindly donated by Lynch Flowers.

Mr Lui Cicco was honoured on the day and given a sash from the Sydney Turf Club in recognition of his 20 years of organising this truly wonderful race day as well as being a charity event.

On behalf of the Race Day Committee, Lui Cicco, Eric Kime, Colin Gray, Carol Dollar and Retina Hong, we hope you all had as much fun as us and we look forward to seeing you at next year's event.

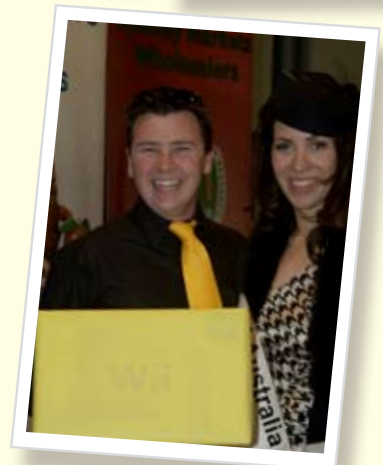
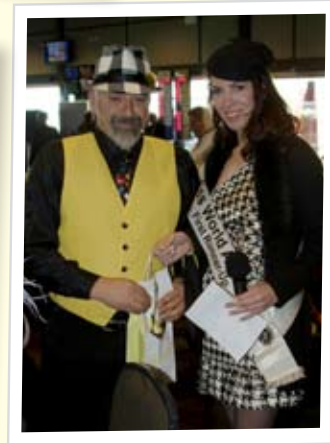
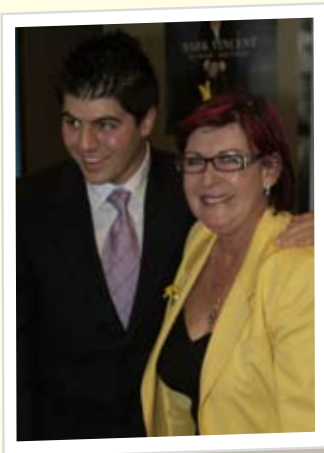


## Sydney Markets Race Day

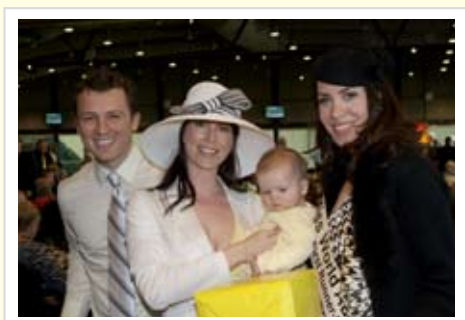
**18th July 2009**  
Rosehill Gardens Grand Pavilion

*Thank you to the SML Race Day sponsors:*

Thank you to the SML Race Day sponsors:









# Greengrocer of the Month Awards



## APRIL - Eastgardens Fruit Centre

Prominently located on the ground floor of Westfield Eastgardens, Eastgardens Fruit Centre is a 405m<sup>2</sup>, open plan greengrocer that offers an outstanding selection of quality fruit and vegetables, ready made salads, freshly squeezed juices and assorted groceries.

The Principal, Moses Saleh has over 30 years experience in buying and selling fresh fruit and vegetables and his eye for quality is highly regarded amongst wholesalers, growers and with his valued customers. Moses' third son Saleh has worked with his father for the last 15 years and is responsible for the successful day to day management of this busy store.

Eastgardens Fruit Centre's high standard of retailing excellence has earned them a Sydney Markets Greengrocer of the Year in 2004.

Ever mindful of the need to provide a top shopping experience for their customers, Moses and Saleh modified the store in December 2008, expanding the well patronized salad bar, relocating the checkout area and incorporating a gourmet grocery section.

Eastgardens Fruit Centre has a pleasing sense of abundance and freshness and caters to the quality and price conscious shopper

**Eastgardens Fruit Centre – Ground Floor, Eastgardens Westfield, 52 Bunnerong Road, Eastgardens – Tel 9314 1895**



Joe Zappia MIC, Saleh Saleh Eastgardens Fruit Centre and Gerry Daras SML

## MAY - Kareela Fruit Market

Owned and operated by the enthusiastic Adrian Coluccio since November 2006, Kareela Fruit Market is a fine example of what a small, local, community-focused greengrocer can achieve.

This boutique store is well presented, inviting and well patronised. The produce quality and range is first rate and the store is pristine. Large colour graphics brighten up walls, the floors and benches are sticker-free, highly polished and the overall display of quality produce, herbs, fresh cut flowers and the small selection of gourmet goodies appealing.

The fresh fruit and yoghurt bar positioned at the front entrance looks appetizing and is a huge draw card, while the small refrigerated cabinet on the back wall offers ready-to-bake stuffed mushrooms, salad mixes, pre cut vegies and fresh and tasty vegetable dips.

While Kareela Fruit Market is open 7 days a week the store is busiest between 3pm and 7pm when school's out and families pop in to gather their ingredients for dinner and pick up fruit to fill school lunch boxes.

Kareela Fruit Market staff members are attentive, neatly dressed in branded polo shirts and the store is well known amongst the kids as a place to collect a free sample of the season's best from store manager Sam Mirando.

**Kareela Fruit Market, Shop 4, Kareela Shopping Village, 5 Freya St, KAREELA – Tel 9528 3071**



Adrian Coluccio and Sam Mirando of Kareela Fruit Market with SML, CEO, Bradley Latham

## JUNE - Norton St Grocer, Leichhardt

Located in the heart of "Little Italy" a precinct renowned for good food, Norton St Grocer has been attracting customers from across Sydney for almost a decade.

Owned by the charming George Angelidis and Claudio Guerrero, Norton St Grocer is a stylish store with superb visual impact. The store's presentation works well to attract customers, it entices them to enter, convinces them to linger and most importantly inspires them to want to buy!

The displays of quality fruit and vegetables are stacked skillfully; their variety is admirable and extremely fresh. The leafy salad greens and delicate Asian vegetables look like they have just been picked and the fresh fruits are aromatic and tempting.

Another attraction of this store is its extensive range of continental groceries and a deli counter that is stacked with cheeses, semi prepared meals, cold meats, marinated figs and so much more.

Our mystery shoppers found the Norton St Grocer staff to be smartly attired, well trained and customer service focused.

This is the third time Norton St Grocer has been awarded Greengrocer of the Month, having won previously in 2005 and 2003. They have also collected Distinction in Retailing awards in 2008, 2007, 2006 and 2004 and a Greengrocer of the Year award in 2001.

**Norton St Grocer - Shop B1 Norton Plaza, 51-57 Norton Street, Leichhardt, 2040. Tel 02 9572 7511**



George Angelidis, Sue Dodd – SML Retailer Support Manager and Paul Barsoum – MIC member



### July - Mitchell's Fruit, Warilla

Regional greengrocer Mitchell's Fruit, Warilla is the latest recipient of the Sydney Markets Greengrocer of the Month Award for 2009.

Mitchell's Fruit is a family run business that has been servicing the Illawarra community for 30 years. What started out as a small greengrocer based in the Warilla Grove Shopping Centre has grown into a thriving, award winning and customer focused retailing and wholesaling business that services the Illawarra and South Coast region. In 2007 Chris Kambouris and his family opened a second store - Mitchells Fruit, Dapto.

As a retailer and businessman Chris Kambouris has consistently demonstrated a 'we can do better attitude' and then set about making improvements to his business. Last year Mitchell's Fruit underwent an extensive renovation and since reopening, this store has never been busier or looked smarter. The wide frontage is a showcase of the weekly specials, the displays are eye catching and the quality and service top off the shopping experience.

Mitchell's Fruit is your ultimate one stop shop providing all your fruit and veggie needs plus a range of delicious surprises, such as frozen seafood, pasta, pastry, cheeses and yoghurts and smallgoods. This store has also incorporated a juice and salad bar and set up a commercial kitchen equipped with a resident chef to prepare the salads and semi prepared fruit and vegetables dishes for customers to take home or enjoy for lunch at the shopping centre

**Mitchell's Fruit - Shop 10, Warilla Grove Shopping Centre, WARILLA, 2528, 02 42955377**



Chris, Helen and Renee' Kambouris and MIC representatives Joe Zappia and Chris Watt

### August - Trim's Fruit, Casula

Western suburbs retailer, Trim Fresh in Casula is the latest recipient of the Sydney Markets, Greengrocer of the Month award for outstanding fresh produce retailing.

Decorated in the eye catching colours of orange and black and adorned with large gloss fruit and vegetable images, Trim Fresh Casula has a distinct style; this Western Suburbs' store delivers on quality, variety and freshness and is neatly presented. This store offer good value in the fresh produce section and in the numerous grocery lines. The service is warm and helpful with staff enthusiastically assisting customers.

Owner Tony Trimboli has grown up in the fruit and vegetable industry, and whilst he may not have liked getting his hands dirty on the family farm, Tony's passion for fresh fruit and vegetables has not waived. After leaving school Tony gained value experience working with the Duffy Bros chain before opening his first fruit and veg store in 1999 which he fittingly named Trim Fresh.

Today Mr Trimboli owns and buys for his five Trim Fresh stores which are located in Casula, Wetherill Park, Green Valley, Bankstown and Leichhardt and is proactively involved in the marketing of fresh produce within the industry.

**Trim Fresh, Shop 39-40, Casula Mall, Kurrajongs Rd, CASULA, 2170, 96021411**



Tony Trimbolid, John Adbow (manager) SML, CEO, Brad Latham and Micheal Petulla (MIC)

### September - Ziggy's , Belconnen

Ziggy's is a family-owned business operated by the Irvines- Ken Irvine, his wife Toni and three sons Brendan, Sam and Todd. The name Irvine has been associated with fruit and vegetables for three generations with the family owning fruit markets previously in Yass, Young, Cootamundra and Wagga.

Since moving to Canberra and taking over Ziggy's in the Belconnen Fresh Food Markets in 2004 the Irvine's have lovingly polished this gem of a business into a smart and exciting place to shop.

Ziggy's has a splendid sense of order; the fruit and vegetables are displayed impeccably in a traditional style, colour and shapes are utilised to maximize the impact of the overall presentation.

A refrigerated cabinet at the side of the store ensures the perishables maintain their freshness and has one of the inspiring mushroom displays we have seen.

Ziggy's has a modern feel with brightly coloured walls and accent lighting ensuring the stock is shown to its best effect. The grocery lines add interest to the shopping basket and are displayed immaculately. The free recipe cards are a bonus for shoppers.

A pool of around 14 part-time and full-time employees is kept busy looking after customer needs, helping to make shopping here a memorable experience.

**Ziggy's - Shop 7-8, Lathlain Street, Belconnen Markets ACT , Tel 02 6251 3568**



Bredan, Toni, Ken, Sam and Toby Irvine of Ziggy's Belconnen.



## BMW Drivers Club NSW Monthly Meeting – Sydney Markets 2 September 2009



It was an unusual change of venue for the BMW Drivers Club of NSW when they held their recent monthly meeting at Sydney Markets. A new initiative to introduce variety into the car club's meetings with a 'show and tell' in place of a 'show and shine' as club members learned about what goes on behind the scenes at Sydney Markets from NSW Chamber CEO and SML Director, Colin Gray. A motoring enthusiast and long time BMW Club member, Colin shared many Markets insights with a very interested audience.

'We usually finish club meetings by 10.00pm, however I was still answering questions at 10.30pm and then, in response to numerous requests, conducted an impromptu tour of the Markets.' Said Colin.

'The thing that really stood out from a Markets perspective was the strong affinity and attachment people have for the Markets. One club member reminisced about repairing wooden boxes for his father in the old Haymarket days while others spoke of the Markets people they have known over the years. It seemed that everyone knew someone from the Markets.' Added Colin.

Visits such as this play a worthwhile part in furthering Sydney Markets aim of bringing the Markets to the people of Sydney and NSW.



## MARKETS INDUSTRIES PICNIC DAY

**TUESDAY 3rd NOVEMBER 2009**

**MELBOURNE CUP DAY**

**Sydney Produce Market** (Wholesalers Building ABCE)  
and **Sydney Growers Market** (Building D) in the GTA

**WILL BE CLOSED ON PICNIC DAY**

Produce can be removed from the GTA provided it is supported  
by a docket from the Wholesaler

**GTA trading starts at 6.00 am on WEDNESDAY 4th NOVEMBER 2009**

**SYDNEY FLOWER MARKET**

**WILL BE OPEN ON PICNIC DAY**

# MANGO MADNESS BREAKS ALL RECORDS WITH MANGOES FETCHING \$40,000 AND A TOTAL \$85,000 RAISED FOR CHARITY



\$40,000 was paid for some of the season's first mangoes at the 19th Annual Mango Auction. The morning was a hive of activity with Master of Ceremonies, Peter Overton and Jason Morrison of 2GB conducting his breakfast program live on site.

A huge crowd of fruit and vegetable traders and intrigued onlookers joined special guests, including, The NSW Premier, The Hon. Nathan Rees, Ms Virginia Judge, Member for Strathfield, Ms Angela D'Amore, Member for Drummoyne, Rugby League legends, George Piggins, Garry Stevens, Wayne Stevens, Graham Langlands, and present players from the Bulldogs Hazem El-Masri, West Tigers, John Skandalis and Blake Lazarus, and from Manly, David Williams (Wolfman) and Ben Farrer and many more to see a total \$85,000 raised for The Children's Hospital at Westmead, and the Prostate Cancer Foundation of Australia.

The successful bid was from Peter Quattroville, from Fourth Village Providore in Mosman, Peter said "I am thrilled to be the winning bidder as this is such an important event for two very worthy charities. The fact that Mr Alan Jones is now the official patron of the Mango Auction, and he is someone I admire due to the amount of time and effort he puts into such similar causes, is to be commended".

Funds raised through the 2009 Mango Auction will assist The Children's Hospital Institute of Sports Medicine to continue to provide sports medicine and sport and exercise science to sick, disabled and able-bodied children, and to the Prostate Cancer Foundation of Australia.

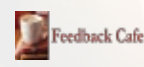
**Mango Auction Committee members (listed below) are to be congratulated on this fantastic, record breaking achievement:**

- Nick Martelli - Allcrops, Sydney Markets
- Santo Severino - Miramare Gardens Function Centre
- Paul Lahood - Uncle Tony's, Sydney Markets
- Lui Cicco - Pony Express Transporters
- Edward Riley - McGraths Real Estate
- Glenn Howlett - Apollo Fruit
- Michael Schirripa - Perfection Fresh
- Retina Hong - EA to CEO/Communications Manager, Sydney Markets

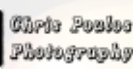
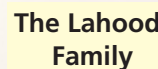
**This event would not have been possible without the support of the following sponsors and supporters:**



Hazem El-Masri



Peter Overton









## Out and About with the F&V Gang

The Fresh for Kids F&V Gang have been incredibly busy as the weather begins to cool down visiting different schools and events. The Gang love to spread the Fresh for Kids message and help encourage kids to eat and be healthy!

Following is a snapshot of what the Gang have been up to...

### National Aboriginal and Islander Day of Celebration

NAIDOC (National Aboriginal and Islander Day of Celebration) celebrates the history, culture and achievements of Aboriginal and Torres Strait Islanders. Parramatta Council has, for many years recognised the importance of indigenous peoples past and present.

On the 5th of July, Summa Strawberry was invited to help celebrate NAIDOC at Prince Alfred Park in Parramatta.

The fresh fruit Summa brought with her from Sydney Markets was a hit with all the kids and parents appreciating the healthy juicy snacks.



### Canteen Volunteer Day

Some children get their lunch and snacks from the school canteen every day of their school lives. For others, buying something from the canteen is a rare treat. Either way, canteens play an important role in the school community.

Friday 19 June was the inaugural Healthy Kids School Canteen Day, a day set aside to acknowledge the vital role that canteens play within the school community and to thank the volunteers and staff who run them.

Megabite Apple and Summa Strawberry attended Holy Cross Primary School, Glenwood, in Sydney's West, to help the students celebrate. The Gang members entertained the students while they enjoyed a healthy breakfast of fresh fruit which was donated by Sydney Markets.



## Hire an F&V Gang member for your next event!

Why not have Bazza Banana, Summa Strawberry, Captain Capsicum, Oscar Orange, Tamara Tomato or Megabyte Apple add colour and excitement to your next event promotion.

The character costumes are a real hit with the kids and a great way to draw attention to your event or promotion.

To support your promotion, Sydney Markets Limited will also make available a quantity of FREE Fresh for Kids promotional material.

Hire fees start at \$110 (Inc GST) per costume.

For more information, please contact Fiona Sharpe on: (02) 9325 6295



### *Sponsorship Opportunities with Fresh for Kids*

For all Fresh for Kids sponsorship enquiries please contact Melissa Kolc on 02 9325 6830 or email: [melissa.kolc@sydneymarkets.com.au](mailto:melissa.kolc@sydneymarkets.com.au)

For more information on the Fresh for Kids program please visit: [www.freshforkids.com.au](http://www.freshforkids.com.au)

#### INDUSTRY SUPPORT

Fresh for Kids would like to thank the NSW Chamber of Fruit and Vegetables, Sydney Markets Credit Services and Riverina Citrus for their continuous support of the Fresh for Kids Program.



**SMCS**  
Sydney Markets  
Credit Services





## Florists of the Month Program

### May Winner – Waldons Flower Shop, Wahroonga

**Congratulations to Waldon's Flower Shop, located in Wahroonga, who have been awarded the May Sydney Markets Florist of the Month Award.**

Scoring highly in the areas of customer service, shop appearance and flower presentation, Kylie Waldon, owner of Waldon's Flower Shop deserves to be recognised for her hard work and dedication.

Most florists would say the challenge of owning one store can be a handful, but image having two more stores to also maintain.

"I have two shops in Newcastle, one at Westfield Kotara and another in an inner city suburb, The Junction. I have a Wahroonga manager and a Newcastle manager to help manage the shops. I buy the flowers at the Markets and oversee the operations of the three shops ensuring they have a common high standard" said Kylie.

Kylie was also the recipient of two Award of Excellences in 2008 for her Kotara and The Junction stores. The May Florist of the Month Award for 2009 is yet another accolade she can add to her collection.

Waldon's Flower Shop in Kotara receives a \$1,200 advertising package, \$100 credit from our sponsor A&L Florist Sundries, 1 month free parking at Sydney Markets and will be in the running for the Florist of the Month Award which will be presented at the NSW Flower Growers Dinner Ball in November.

**Waldon's Flower Shop Wahroonga, 5a Railway Avenue, Wahroonga, NSW tel: (02) 9489 7746**



L to R Waldon's Flower Shop Store Manager Steph Mastem and A&L Florist Sundries General Manager Vince Olivieri

### June Winner – Flowers for Everyone, Wetherill Park Stockland Mall

**Congratulations to Flowers for Everyone, located in Wetherill Park who has been awarded the June Sydney Markets Florist of the Month Award.**

The Flowers for Everyone chain is company managed and are part of a group of 9 stores in NSW and 1 in Victoria. The stores and kiosks are managed by staff working in the stores and there is a Retail Business Manager who oversees the retail group, supported by a head office and purchasing team.

Consistently scoring highly in areas of customer service, shop appearance, presentation and product knowledge the staff at Flowers for Everyone in Wetherill Park deserve to be recognised for their continuous hard work and dedication.

When asked what it meant for them to win this award, Wetherill Park staff member Sarah said "it makes you feel like you are doing the right thing and giving great customer service."

"It's an achievement and means we are doing a good job," continued Sharon.

Congratulations to Sharon Ready, Sarah Bellenger, Renee Holt and Lauren Maloney for their achievements in winning the June Florist of the Month Award.

**Flowers for Everyone Wetherill Park: Polding Street, Shop 84, Wetherill Park Stocklands, Wetherill Park NSW tel: (02) 9604 3971**



L to R: Sarah Bellenger and Sharon Ready

The 2009 Florist of the Year is proudly sponsored by A & L Florist Sundries



A & L Florist Sundries

### July Winner – Flowers for Everyone, Wetherill Park Stockland Mall

*Wollongong residents are very familiar with the July Florist of the Month winner Flower Bud. The shop located on Crown Street has been operating for over 20 years and continues to offer their customers the very latest in floral, bridal and corporate designs.*

Greg Fulwood has been in the Florist Industry for 21 years after an opportunity for a career change was offered to him by a friend who felt Greg had a flair for floristry.

Like most business owners, Greg's priority has always been to ensure his business runs smoothly and most importantly meets customer requirements with flower quality, changing floral designs and customer service consistency.

As the July Florist of the Month winner, Greg receives a \$1,200 advertising package, 1 month free entry to Sydney Markets and a \$100 gift voucher from our sponsor A&L Florist Sundries.

**Flower Bud: 344 Crown Street, Wollongong NSW tel: (02) 4226 6000**



L to R: Elizabeth Gibson, Penny Wilson, A&L Florist Sundries General Manager Vince Olivieri, Natalie Mack, Janine Valey and Sharon Walker

### August Winner – Blooming the Best Buds in Surrey Hills

*Anna Le Sueur, owner of Best Buds Florist in Surry Hills was excited about her recent win as she was presented the August Florist of the Month Award. This is a huge accolade for her as she started her business only 4 years ago with no prior experience in the florist industry.*



L to R Fiona Young, Andrew Lawson and Anna Le Sueur

"I have never worked in anybody else's shop and came into the industry very green. The last 4 years have been an incredible steep learning curve for me, but it has been fun!" said Anna.

Anna understands the importance of differentiating her store from the competitors by supplying the freshest flowers and being very customer focused.

"Our motto is 'Fresh flowers, refreshing prices' and that's what we do. Our customers believe we are good value for money, and trust that we will only send out fresh flowers. I think trust is very important – if I know something is a week old, I would rather throw it out than send it out and risk losing a customer. We also try to be very customer focused – making the whole purchase experience as enjoyable as possible for our customers."

It is no wonder Best Buds continually score highly in areas of customer service, shop appearance, presentation and product knowledge with Anna also travelling to the Sydney Flower Market 3 to 4 times a week to ensure the flowers sold in her store are at their best.

As the August Florist of the Month winner, Anna receives a \$1,200 advertising package, 1 month free entry to Sydney Markets and a \$100 gift voucher from our sponsor A&L Florist Sundries.

Florist of the Month award winners are automatically entered into the Florist of the Year Award which will be announced at the NSW Flower Growers Ball on November 21st 2009.

**Best Buds: corner of Elizabeth and Devonshire Streets, Surry Hills, NSW, tel: (02) 9280 0002**



The 2009 Florist of the Year is proudly sponsored by A & L Florist Sundries

A & L Florist Sundries

# SYDNEY MARKETS CHERRY AUCTION

**WEDNESDAY 21ST OCTOBER 2009  
TO RAISE FUNDS FOR VARIETY THE CHILDREN'S CHARITY**

The NSW Chamber of Fruit & Vegetable Industries and the Market Industries Committee (MIC) invite you to join them at the annual Cherry Auction on Wednesday 21st October 2009.

They have a great line up of entertainers including Mark Vincent, John Williamson and celebrities with a few surprises!

There is a wonderful mix of live and silent auction items.

Glenn Wheeler will be the Master of Ceremonies with Channel 7's Sunrise Program conducting the live weather crosses with Fifi Box

There will be contests of skill, so join in all the fun from 6.45am between Buildings A & B

The judging of the Cherries to go to auction will be held on the 20 October in the Chamber Office



Prize

# Items for Auction

1

Experience Sydney with this phenomenal package! Prize is for TWO

Start the afternoon with the best views of Sydney with the Sydney Bridge Climb, followed by a night of entertainment with 2 tickets to the Sydney Theatre Company, a DELUX Dinner for 2 PLUS a VIP night at the Shangri-La Hotel including breakfast, harbour view room and all Club Lounge Privileges.



2

V8 Supercar Hot Laps with Team Vodafone! Join Team Vodafone on their Annual Team Partner Day at Oran Park. This is a exclusive event and the winning bidder will have the opportunity to meet the Team Vodafone Drivers.



With thanks to Team Vodafone.

3

Enjoy Luxury at it's best, with a Luxury Cheffeur Driven Car taking you and a guest to one of the most stunning resorts NSW has to offer, The Magenta Shores Quay West Resort, including breakfast for two and you will each have a one hour massage!



You will have One nights accommodation in a one bedroom deluxe villa including breakfast for two and a one hour massage each at Mii Spa here at the resort AND Luxury Car transfers from Sydney.



4

Enjoy the thrill of flying over Sydney, taking in the sights on a scenic flight for 3 people.

This prize comes courtesy of Curtis Aviation.

5

Experience the thrill of Sydney Harbour with a ThunderJet Boat ride for TEN people.



6

WINE AND DINE with Miss Universe Australia 2008, Laura Dundovic at the Bavarian Beer Café! This exciting prize includes exquisite meals and accompanying beverages!



You can't buy this experience, Miss Universe could be dining with YOU and your friends. Hosted by the Bavarian Beer Cafe, this prize is priceless!

You will have \$1000 to spend on Food and Drinks and your dinner is for TEN people.

7

MONEY CAN'T BUY THIS! 4 x tickets to the Britney Spears concert including private transport and corporate box tickets!!



TAKE YOUR KIDS TO THE BRITNEY SPEARS CONCERT and watch her LIVE in the comfort this exclusive corporate box, includes catering!

Generously donated by DHL.

8

Courtesy of TOYOTA you could be taking away this BT POWER PALLET TRUCK-LWE 180. Complete with battery pack and charger.



9

Thanks to TOYOTA you could be driving away in this Internal Combustion Fork-lift- 8 Series



1.8tonne  
2 Stage Mast- 3 metres.  
Sideshift

10

For a wonderful night out with friends and family at the exclusive Drummoyne Sailing Club, this is a dinner for Six people at the Ecco Restaurant including Food and Wine. Value \$600.



(not valid Saturday or Sunday, expires June 2010)

11

CHERRIES!!



## Sydney's Italian Fruit Shops – Our Collective Memories



*'I giovani' - Workers including Sam Patane, Peter Tesoriero & Luigi Luca at Galletta Bros, Bankstown c1950s*

Co.As.It., (Italian Association of Assistance) in collaboration with ACPH (Australian Centre for Public History) at UTS have worked closely over a number of years with the families of Italian fruiterers, 'the gatekeepers' of the stories and images, to record for posterity the important legacy of Sydney's Italian fruit shops to our cultural history.

**To date we have recorded over 40 oral history interviews - Collected over 150 heritage photographs and items of material culture (memorabilia).**

**Stage 1: Sydney's Italian Fruit Shop Website and On-line Register:** Co.As.It is at present creating an **Online Italian Fruit Shop Register and Website** to facilitate the input of important archival data on the history of Sydney's Italian fruit shops. The Register will include: - Name of the original fruit shop, name of proprietors, employees, street address, suburb, postcode and years of operation. There will also be a space for up to 4 photos and a special section to record 'Memories of your Sydney Italian fruit shop'.

**Stage 2: Photographic Exhibition:** with funding from the City of Sydney and Sydney Markets Limited we are now in the position to mount a beautiful photographic exhibition entitled '**Sydney's Italian Fruit Shops – Our Collective Memories**'. The exhibition will be launched at NSW Parliament House, Sydney or Customs House at Circular Quay in May – June 2010 and then move to Leichhardt with a new sponsor for July – Sept 2010.

**Stage 3: Pictorial Publication:** In stage 3 of the project Co.As.It. & ACPH at UTS are seeking sponsors to finance the production of a 200-page pictorial publication, called **Sydney's Italian Fruit Shops – Our Collective Memories**. The book will invite its readers to celebrate the important role played by Sydney's Italian fruit shops in our cultural heritage and to leave behind a lasting record and legacy for all those who fondly remember the Sydney Italian fruit shop that touched theirs, or their families' lives.

**You too can help support this important community project**

Contact Linda Nellor, Heritage Officer at Co.As.It. on 9564 0744 or  
linda.nellor@coasit.org.au or [www.coasit.org.au/heritage](http://www.coasit.org.au/heritage)

## Flemington Markets Rising At Faster Rate

Construction of new markets at Flemington has been speeded up and there's a chance that the job could be finished by May 1975, says Stan Beal, chairman of the Sydney Farm Produce Market Authority.

Industrial disputes, shortages of materials and delays in their delivery to say nothing of the weather continue to bug the project but it's gradually taking shape.

We earnestly counsel agents, shopkeepers and everyone connected with marketing to visit the site **NOW** to condition their thinking on the new era Flemington will herald for the industry.

Our picture on page 13, while showing the arrangements of buildings does not convey the magnitude of the undertaking.

Covering almost 100 acres (seven times greater than the present markets) everything at Flemington is on a large-scale. It will change the life pattern of us all.

Familiarisation tours are being arranged every week by the Authority. Put your name down and learn the lay of the land before the big move takes place.

Estimated cost of the project is \$26-million. A substantial proportion of this will come from sale of the present market land.

The Hard Vegetables Area (which will supercede Perry Park) could be used now at a pinch but will not be tenanted until all other sections are ready.

The market operation will move overnight as a unit not in dribs and drabs.

Modules (or stands) in the agents market have bricked walls to a height of about seven feet topped by wire mesh. This is a security measure and should stop complaints about produce being stolen.

It should also end the old trick of shopkeepers helping themselves from the back of a stand while an accomplice engages the agent in conversation at the front.

**One drawback is that agents won't be able to watch what's going on-or-off next door unless they stand on a box and peep over "The Berlin Wall".**

It's also going to be tough on those who now watch where their neighbour hides his broom to borrow it after his back is turned to sweep their stands.

Access to stands will be from a naturally lit buyer's walk. In fact all buildings have been designed to give full use of natural light and ventilation.

To cut running expenses at Flemington, the Authority is considering the purchase of an ultra-modern incinerating plant, possibly costing \$500,000.



### KEY TO MARKET LAY-OUT

Our full-page picture opposite is an artist's impression of how the new market at Flemington will appear when finished.

Follow the clues, numbered 1 to 10, to sort out where you're likely to shop.

No. 1 shows the grower-sellers building; No. 2 commercial sellers building (agents, merchants and co-ops); No. 3 will be the \$4-mil. banana hall and cool stores.

No. 4 Flemington Railway Station showing the overhead walk to be specially constructed for public access to Paddy's Market and conducted tours of the whole market area. A big thing, with concession rail fares, will be made of the value of Flemington markets to the community.

Buildings numbered 5 and 6 will house providers, shop-droppers and pre-packers; No. 7 is Australia's first wholesale flower and pot plant market with retail fruit stalls to serve the motorised housewives.

No. 8 is the area in which the Authority's administrative building is located. It includes services like banks, hairdresser, all kinds of shops and a Coles supermarket. A TAB will also be there.

No. 9 is the service station area; No. 10 the hard vegetable area, which replaces Perry Park.

There'll be something for everybody at Flemington.

---

Cleansing fees at the present markets run into \$1,000 a week so an incinerator would pay for itself in a matter of years.

The plant in mind is a scientific machine. It doesn't give off smoke but turns waste into valuable by-products including fertiliser and a type of filling in demand for industrial sites.

Mr. Beal saw such a plant in Germany and believes it will be a good investment.

## May Employee of the Month



### Neil Upton

Neil has always shown commitment when assisting the Green Point Environmental Team, as far back as 2005.

Weekend trading is one of the busiest periods for the Green Point operation generating a massive amount of waste, of which is always collected and sorted accordingly due to Neil's commitment to his role.

The collection and sorting of waste is not only an integral part of our sustainability practices, but a cost saving initiative for SML.

## August Employee of the Month



### Adrian LaCava

Adrian has carried out some excellent work over the past couple of months.

Upgrade the photo ID Access Control which is now user friendly and generates a far greater reporting system, and includes the anti pass back which has stopped unwanted buyers entering through turnstiles

Organised training for staff through apprenticeship Cert IV frontline Management at no cost to SML. Adrian did an outstanding job with the tender process of the Security Contract, of which a three year contract was awarded to ISS.

## June Employee of the Month



### Danny Michael

Danny goes about his role in a professional manner who recently undertook the organization of traffic flow for Semi's and loading areas for all transport companies around Warehouse W, while road works were being carried out.

He also assisted with the lead up to and the opening of the new south west entry and exit. All Transport companies were notified accordingly and as a result drivers were all aware of the new entry in time which caused minimum disruption to the SML business.

His assistance not only with the above but with all other daily requests from other staff members which does not always fall under his job description is highly appreciated.

Danny is that special person who always goes over and above, and is truly a valued staff member.

## July Employee of the Month



### Fiona Sharpe

In the past 12 months that Fiona has been the Marketing Assistant to Melissa Kolc, she has achieved so much.

The total number of registrations for the 2009 Canteen Campaign totalled 585 schools. Out of these 585 schools that registered, 45% were schools that did not participate in the campaign last year.

Fiona has worked extremely hard to achieve the goal of 500 schools and exceeded the amount by 85 schools. This is the largest campaign run by SML for NSW and ACT schools and truly a great achievement.

Fiona has increased the database for the florist monthly newsletter by 250 florists and recruited 41 new florists to the Florist of the Month award program.

Fiona generates income for the hiring of the Fresh For Kids character suits, and has done extremely well and exceeded her yearly target.

Fiona is the sole point of contact for the School Sport Foundation and does a wonderful role being responsible for all industry events and liaising with this Department for all necessary requirements.

Fiona has done an outstanding job and we thank her for her wonderful contribution to SML.



# OCCUPATIONAL HEALTH & SAFETY

## OH&S POLICY

Sydney Markets Limited is committed to the health, safety and welfare of all Market employees, contractors, visitors and the general public. Our goal is to achieve an injury/illness free workplace.

SML has an established OH&S Committee comprising of work groups, selected OH&S Representatives and Management Representatives. The Committee meets bi-monthly and is made up of the following people:

Bob Kini	SML	Operations GTA Team - Chairman
Angelo Constantine	SML	Operations Retail Team
Glenn Russell	SML	Assistant Team Leader Ops Support Team
Norberta Lamond	SML	Administration
Firoz Ali Shah	SML	Site Services
Adrian La Cava	SML	Security Manager
Danny Michael	SML	Team Leader Operations Support Team
Barry Baker	SML	Operations Manager
Jason Gardner	SML	Operations GTA Team

Lynne Buck	Occupational Health Nurse
Carol Dollar	NSW Chamber Fruit & Veg Industries
Daniel Ter Wisscha	Flemington Unloading Services

Under the *OH&S Act* the functions of this OH&S committee are to:

1. Keep under review the measures taken to ensure health, safety and welfare of persons at the place of work; and
2. Investigate any matter that may be a risk to health and safety at the place of work.

All Sydney Markets OH&S Committee members have attended the compulsory four-day training course.

Please always remember that each of us has responsibilities under the *OH&S Act* for health and safety in the workplace.

### PLEASE NOTE:

- Tenants are reminded that they are responsible for the OH&S of their staff whilst they are at work. Tenants are also responsible for the safety of any person whilst they are in your place of work.
- For further information regarding your responsibilities and other useful information visit the NSW WorkCover website.

# MARKET SECURITY & SAFETY AWARENESS

## CCTV FOOTAGE

Due to the continual success of our CCTV Footage a number of missing and stolen goods have been located. Produce missing from the rail area has been located on North Road along with produce missing from A Building which was located in the eastern carpark.

All persons involved in the stolen produce have been refused entry into the Market.

## Forklift Safety

CCTV footage has assisted in identifying unsafe forklift practices within the Markets.

Comply notices have been issued for unsafe loads, heights of pallets, doubling on forklifts and going the wrong way at the round-about.

CCTV cameras are now operating on the new forklift bridge next to Building 'R'.

## ACCESS PASSES

All tenants and their employees are reminded that they must use turnstiles to enter and exit the general trading area before 6:00am. Due to OH&S requirements and for the safety of all Market users no pedestrians are to walk through the perimeter gates of the GTA before this time, as these entry points are for vehicle ACCESS ONLY.

You are not permitted to allow access to the GTA to anyone else using your pass.

All persons working in the GTA before the Markets open must have their own access pass.

**How to obtain a pass:** If you are a new employee or have lost

your pass, you will need to apply for a new pass.

- Fill out the GTA Entry Application form available from the Cashiers Office in Building D or from the Photo ID Room in Building C.
- Attach a letter from your employer on company letterhead.
- Bring the paperwork to the Cashiers Office in Building D and pay \$44.00.
- Attach the receipt to your application form. You will need to present this at the Photo ID Room in Building C, smile for the camera and have your pass issued.

### Photo ID Operating Times:

Monday	9:00 – 10:30am
Tuesday	9:00 – 10:00am
Wednesday	9:00 – 10:30am
Thursday	9:00 – 10:30am
Friday	Closed

Please contact our staff at Photo ID on 9325 6290 after 9am Monday to Thursday if you have any questions.

# MARKET SECURITY & SAFETY AWARENESS *continued*

## MARKET SECURITY & SAFETY AWARENESS

- If you observe any type of suspicious behaviour or anything you believe to be reportable, please do not hesitate to contact Security on 0409 325 232.
- Whilst SML and security officers conduct regular patrols of the site all Market users are asked to take reasonable steps to secure their goods at all times.
- All Market users should familiarise themselves with Market Emergency
- and Evacuation procedures and also be aware of muster point locations for individual areas.
- Awareness of your area will ensure that Security and Safety is optimised in the workplace.
- Persons involved in stealing or receiving stolen produce or property may be refused entry into the Markets.

**'SAFETY IS NO ACCIDENT' – On site Security or Market staff can be contacted 24 hours a day by calling 0409 325 232**

- **Access Control** – The photo ID Room is open as stated or by appointment by contacting Jim Basetas on 0407 325 230 or Zak Gudelj on 0407 325 224.
- **A Justice of the Peace** is available at the SML office in B Building or by telephoning 0407 325 230.



## NOTE CHANGES

### TO EVACUATION & ASSEMBLY AREAS

In the event of an emergency, alarms/PA systems and/or loudhailers will be used to notify tenants and employees of the evacuation and where to assemble. Market Officers will be positioned at points throughout and around the various buildings to direct evacuated people to the appropriate designated Assembly Areas. Your Evacuation and Assembly areas are listed below. Please make yourself aware of the Assembly area nearest your place of work.

#### Assembly Areas for Warehouses and Other areas are as follows:

Control Centre	Western Growers Carpark
Market Plaza & Hotel	Plaza Tenants Carpark
Warehouse X	Western Growers Carpark
Warehouse H	Flower Market Rear Carpark
Warehouses T & J	Open Western Carpark
Warehouses G & Q	Open Western Carpark

Flemington Offices & Warehouse U	Eastern Growers Carpark
Warehouses R & K	Open Eastern Carpark
Warehouses M & O	Outside Potts St Toll Gates
Warehouses N, S & L	Outside Potts St Toll Gates
Weighbridge & Chep	East or West Growers Carpark
HVA Offices	Outside Potts St Toll Gates
V&Y Multi Storey Carparks	Open Carparks at either end

#### Assembly Areas for Growers and Retail Markets are as follows:

Building D, Doors 1 - 4	Western Growers Carpark
Building F (Flower Market)	Western Growers Carpark
First Aid Centre	Western Growers Carpark
SMCS Office	Western Growers Carpark
Building D, Doors 5 - 9	Eastern Growers Carpark

#### Assembly Areas for Wholesale Markets are as follows:

Buildings A & B	Open Western Carpark
Buildings C & E	Open Eastern Carpark

#### Fire Wardens for SML are as follows:

Markets Site: Chief Warden Adrian La Cava & Deputy Chief Barry Baker.

Plaza Area: Warden Marilyn Loch & Deputy Warden Michael Eu.

Flower Market: Warden Danny Michael.

Operations Area (Warehouses): Warden Danny Michael.

Wholesale Area (GTA): Warden Jim Basetas & Deputy Warden Zak Gudelj.

Growers Area (GTA): Warden Jim Basetas & Deputy Warden Zak Gudelj.

**Evacuations should be conducted in a calm and orderly manner.**

## REMINDERS

- Market users should avoid bringing large amounts of cash to the Market. Use credit arrangements where possible. If you have to bring cash, please take care when in the Markets and never leave money unattended.
- Don't forget to remove the keys from your forklift when it is not in use. Forklifts should be individually keyed to your company. Contact your forklift supplier for more information.
- Security advice and assistance is available to tenants. SML's Security Manager, Adrian La Cava, is available to discuss security issues with you. You can contact Adrian on 9325 6171 to discuss the following:

– Installation of security cameras

– Security problems or advice on securing your premises.

# NOTICEBOARD

## UNREGISTERED VEHICLES

An Occupier must not bring into, possess, control, drive or operate an unregistered vehicle in the Markets if that vehicle would be required to be registered under the *Road Transport (Vehicle Registration) Act 1997* in order to be driven on a road as defined under the Act.

## MARKET ENTRY PASSES

In accordance with the Sydney Markets Conditions of Entry, all vehicles must display one of the following valid passes whilst in the Markets:

- Daily Entry pass
- Standard Entry pass
- Premium Entry pass
- Growers Truck pass
- Warehouse Truck pass

Failure to display a valid pass may result in a Comply Notice being issued under the Sydney Markets Rules (13.2) and the Terms and Conditions of Entry to Sydney Markets.

## COPYING OF MARKET ENTRY PASSES IS PROHIBITED

Copied passes and offenders' details will be handed to the NSW Police and may result in further action.

## WATER RESTRICTIONS

Shareholders and all Market users are reminded that due to the current Level Three Water Restrictions, water usage should be kept to a minimum. Please sweep up modules and warehouses where possible and only use high-pressure cleaning methods to reduce water consumption.

This means that **NO TAPS OR HOSES** should be left running and washing of motor vehicles on site is not permitted.

**UNDER NO CIRCUMSTANCES** are Fire Hoses to be used for cleaning purposes. A \$2,200 (Sydney Water) fine applies to anyone caught in the act.

## SML WILL NOT TOLERATE BAD BEHAVIOUR

SML is committed to protecting the safety and wellbeing of all people present in the Markets and reminds people that they must comply with the Sydney Markets Rules and Australian Laws at all times within Market sites.

## TENANTS REMINDED TO REPORT ALL DAMAGE, THEFT OR BAD BEHAVIOUR IN THE MARKET

In order to reduce the possibility of theft in the Market, always remember to **PROPERLY SECURE YOUR STORE, PRODUCE AND EQUIPMENT** when not in use.

If you have observed bad behaviour or noticed damage to property know matter how small the offence, please do not hesitate to contact our Market Staff or on-site Security 24 hours a day by calling 0409 325 232.

# DATES FOR THE DIARY

## CHERRY AUCTION

**Wednesday 21 October**  
Raising funds for  
Variety the Children's Charity



## PICNIC DAY

**Tuesday 3 November**  
Melbourne Cup Picnic Day



# Customer Service Help Line

**Your comments on our service delivery are welcome. If you have comments or suggestions please call the Customer Service Help Line:**

**9:00am – 4:30pm Monday to Friday**

**Phone: 02 9325 6298**

**Facsimile: 02 9325 6300**

**Email: customerservice@sydneymarkets.com.au**

**Post: c/- Sydney Markets Limited,  
PO Box 2, Sydney Markets NSW 2129**

## EDITORIAL NOTES

Sydney Markets Leader is a quarterly publication produced by:

**Sydney Markets Limited**

**3rd Floor, Market Plaza Building, Sydney Markets 2129.**

The Sydney Markets Leader is distributed to all sections of the Sydney Markets. All correspondence should be addressed to:

**PO Box 2, Sydney Markets NSW 2129**

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